

# Terms and Conditions

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Welcome to Kama Ventures (PVT) Ltd ("Kama Sri Lanka," "we," "us," or "our"). Please read these Terms and Conditions ("Terms") carefully before using our website or making any purchases. By accessing or using our website, you agree to be bound by these Terms. If you do not agree to these Terms, please refrain from using our website.

## 1. General

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- Kama Sri Lanka operates as an e-commerce store selling organic beauty products via our website and social media platforms.
- By accessing or using our website, you represent that you are at least 18 years old or have the consent of a parent or legal guardian.
- We reserve the right to modify, update, or replace these Terms at any time. It is your responsibility to review these Terms periodically. Continued use of our website after any changes constitutes acceptance of the modified Terms.

## 2. Products and Services

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- **Product Descriptions:** We make every effort to display accurate and up-to-date product descriptions on our website. However, we do not warrant that the descriptions or other content are error-free, complete, reliable, or current.
- **Pricing:** Prices for our products are subject to change without notice. We reserve the right to modify or discontinue any product at any time. In case of a pricing error, we may refuse or cancel any orders placed for the product at the incorrect price.
- **Product Availability:** We strive to maintain accurate inventory information, but stock availability may vary. In the event that a product is out of stock or unavailable, we may cancel or refund the order partially or in full.

## 3. Orders and Payments

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- **Placing Orders:** By placing an order through our website, you make an offer to purchase the selected product(s) under these Terms. We reserve the right to accept or decline your order at our discretion.

- **Payment:** All transactions on our website are processed through a secure third-party payment gateway. By providing your payment information, you authorize us to charge the applicable amount for your order.
- **Order Confirmation:** After placing an order, you will receive an email acknowledging the details of your purchase. This email is not an acceptance of your order, but a confirmation that we have received it. Once your order is accepted and shipped, you will receive a separate email with the shipping details.
- **Cancellation:** We may cancel or limit quantities of any orders without providing a reason. If we cancel your order or part of it, we will notify you and issue a refund for the canceled portion.

## **4. Shipping and Returns**

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- **Shipping:** We aim to ship orders promptly, but delivery times may vary depending on the shipping method and destination. We are not responsible for any delays or damage caused during the shipping process.
- **Returns and Refunds:** For information regarding returns, refunds, and our warranty policy, please refer to our separate Returns and Refunds Policy available on our website.

## **5. Intellectual Property**

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- All content on our website, including but not limited to text, graphics, logos, images, and software, is the property of Kama Sri Lanka and protected by applicable intellectual property laws. You may not reproduce, distribute, modify, or display any part of our website without prior written consent from us.

## **6. Limitation of Liability**

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- To the fullest extent permitted by law, Kama Sri Lanka and its directors, employees, and agents shall not be liable for any indirect, incidental, special, or consequential damages arising out of or in connection with the use of our website, products, or services.

## **7. Governing Law and Jurisdiction**

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- These Terms and any disputes arising out of or related to your use of our website shall be governed by and construed in accordance with the laws of Sri Lanka. Any legal action or proceeding arising from or related to these Terms shall be exclusively brought in the courts of Sri Lanka.

## 8. Contact Information

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If you have any questions or concerns about these Terms, please contact us at [hello@kamasrilanka.com](mailto:hello@kamasrilanka.com).