

Privacy Policy

Effective date: 01.01.2023

Kama Ventures (PVT) Ltd ("Kama Sri Lanka," "we," "us," or "our") operates the website www.kamasrilanka.com ("Website"). This Privacy Policy explains how we collect, use, and disclose information about you when you use our Website. By accessing or using our Website, you agree to the terms of this Privacy Policy.

1. Information We Collect

1.1. Personal Information

- When you make a purchase or create an account on our Website, we may collect personal information such as your name, email address, shipping address, and payment information.

1.2. Usage Information

- We may collect information about your interactions with our Website, such as the pages you visit, the links you click, and the time and date of your visits. We may also collect information about your device, browser, and IP address.

1.3. Cookies and Tracking Technologies

- We may use cookies, web beacons, and similar technologies to collect information about your browsing activities on our Website. This information is used to personalize your experience, analyze trends, and improve our Website.

2. Use of Information

2.1. Providing and Improving Our Services

- We may use the information we collect to process your orders, provide customer support, and improve our products and services.

2.2. Communication

- We may use your contact information to send you transactional emails, such as order confirmations and shipping notifications. We may also send you promotional emails and newsletters if you have opted to receive them. You can opt-out of marketing communications at any time.

2.3. Analytics and Personalization

- We may use the information we collect to analyze trends, track user activities, and personalize your experience on our Website. This includes displaying personalized content and recommendations.

2.4. Legal Compliance

- We may use and disclose your information as required by law or in response to a valid legal request, such as a court order or government inquiry.

3. Data Retention

- We will retain your personal information for as long as necessary to fulfill the purposes outlined in this Privacy Policy, unless a longer retention period is required or permitted by law.

4. Data Security

- We implement reasonable security measures to protect your personal information from unauthorized access, disclosure, alteration, or destruction. However, no method of transmission over the internet or electronic storage is 100% secure, and we cannot guarantee absolute security.

5. Third-Party Services

- Our Website may contain links to third-party websites or services that are not owned or controlled by Kama Sri Lanka. We are not responsible for the privacy practices or content of third-party websites. We encourage you to review the privacy policies of those websites.

6. Children's Privacy

- Our Website is not intended for children under the age of 18. We do not knowingly collect personal information from children. If you believe we have collected personal information from a child without parental consent, please contact us to have it removed.

7. Changes to this Privacy Policy

- We may update this Privacy Policy from time to time. The updated Privacy Policy will be posted on this page with a revised "Effective Date" at the top. We encourage you to review this Privacy Policy periodically.

8. Contact Us

- If you have any questions or concerns about this Privacy Policy or our data practices, please contact us at hello@kamasrilanka.com.